

## Benefits of being a Sage Pastel Business Care Licence Member

As a Sage Pastel customer, you're never left to your own devices. We make every effort to ensure you reap the full value of your accounting software investment with proper, appropriate first-line assistance.

<b>Unlimited telephonic support</b>	<p>We have teams dedicated to each product in the Sage Pastel range who will assist you with all your technical support queries. With our extensive experience and understanding of your needs, whether it be installation, set-up, or accounting queries, our highly skilled support teams are available: Monday – Thursday from 07h30 – 17h00, Friday from 08h00 – 16h30 and Saturday from 09h00 – 12h00.</p>
<b>Unlimited email support</b>	<p>E-mail your support query and receive a response in one hour during working hours. Should you e-mail your support query after hours, you will receive a response early the next day.</p>
<b>Free automatic software updates and upgrades</b>	<p>Whilst on Sage Pastel Business Care Licence you will receive free software upgrades automatically via the Automatic Updates feature (brand new in Sage Pastel Accounting Version 12). Sage Pastel continually invests in research and development to make sure you stay abreast of changes in the economic, technological and legislative environment. You'll find that subscribing to Sage Pastel Business Care Licence is far more cost effective than purchasing new releases later.</p>
<b>Regular electronic Business Care Licence Newsletter</b>	<p>This essential newsletter gives you the inside track on practical tips and tricks, short cuts and important information.</p>
<b>Exclusive access to the Customer Zone</b>	<p>The Customer Zone allows you to download free updates, access the Sage Pastel knowledge base, and latest technical information as well as providing you with a view of your support history.</p>
<b>Training</b>	<p>As a Sage Pastel Business Care Licence customer you will receive a 10% discount on any Sage Pastel training course held at our training centres in Gallo Manor, Mount Edgecombe and Century City. You'll also receive a 5% discount on our self-study training courses.</p>
<b>Free Sage Pastel magazine</b>	<p>The online Sage Pastel InBusiness magazine will keep you up-to-date on industry trends and information about your Sage Pastel software. In each issue we highlight the latest Sage Pastel products, features and modules, software tips and tricks, changes to legislation, tools and practical information to help you get the most out of your Sage Pastel software.</p>
<b>Sage Pastel Payroll &amp; HR discount</b>	<p>If you purchase Sage Pastel Payroll &amp; HR within the first 30 days of registering your Sage Pastel Accounting Software, you will receive a 20% discount when purchasing Sage Pastel Payroll &amp; HR.</p>